

| Sr No | Grievance ID | Grievance Logged Date & Time | Grievance Closed Date & Time | Citizen User Name | District | Residence of Maharashtra | Grievance Stage/Level | Nature of Grievance | Grievance Descriptions | Responsible designate officer | Responsible designate officer name | Process flow | Remarks | Action Taken | Action |
|-------|-----------------|------------------------------|------------------------------|-------------------|------------|--------------------------|-----------------------|---------------------|-----------------------------|-------------------------------|------------------------------------|--------------|--|--------------|--------|
| 1 | SMART_000000004 | 27/03/2023 14:00:53 | 27/03/2023 14:17:14 | Hemant Jagtap | AHMEDNAGAR | Yes | DIU | Procurement | Checking for forward revert | | R.K. Gaikwad | Normal | Same grievance forward revert functionality working fine | Close | 27/03 |